

To protect the purchases made by its valued customers and as demonstration of the superb quality of its Opticom products, Global Traffic Technologies, LLC (“GTT”) offers a robust warranty program with its Opticom product line, pursuant to the terms and conditions herein. This warranty is made for the exclusive benefit of the original end user customer and shall not accrue to the benefit of any other user, third party or dealer, unless otherwise required by law.

The Opticom warranty includes all Opticom hardware products sold to an end user customer, with coverages as follows:

### **Years 1-5**

Should an Opticom component\* fail within the first five years after purchase, GTT will repair or replace (at GTT’s discretion) the product at no charge to the end-user Customer.

### **Years 6-10**

Should an Opticom component fail within years 6-10 after purchase, GTT will repair or replace (at GTT’s discretion) the product for a fee of 25% of the then current list price. All repairs carry a one-year warranty.

### **Extended Warranty**

For an up-front fee of 15% of the original purchase price, any end-user customer may elect to extend the “Years 1-5” warranty to a ten year warranty, meaning should an Opticom component fail within the first ten years after purchase, GTT will repair or replace (at GTT’s discretion) the product at no charge to the end-user customer.

\*Excludes 4000 series vehicle computers and 400 series GPS/radios.

Note: Opticom 795 emitters are excluded from the “Years 6-10” and “Extended Warranty” sections of this warranty program. Extended warranties for 4000 series vehicles computers and 400 series GPS/radios are available. Consult your local GTT representative or dealer for specifics.

### **Exclusive Limited Warranty**

GTT warrants that, during the warranty period described above, its Opticom system will deliver the same level of system operability and functionality as defined in the published GTT specifications applicable to the version of components purchased.

Warranty Exclusions: This warranty shall not apply to (A) incandescent lamps (confirmation lamps) or (B) to any defect or impairment of operability or functionality resulting from or caused by: (1) alteration, misuse, incorrect installation, neglect of the system or damage due to an accident; (2) repair or modification of the system by persons not authorized by GTT; (3) extreme atmospheric or weather conditions; (4) events or use outside the normal or anticipated course; or (5) improper packaging or damage during shipment by the

end-user customer or party other than GTT. In addition, the Opticom system integrates an array of matched components. GTT has designed, developed and tested Opticom system components as part of a matched component system. To ensure system integrity and optimal performance, the emitters, detectors, radios/GPS components, detector cables, phase selectors/discriminators and system software must all be GTT components. The use or integration of any GTT system with any non-GTT component shall void all GTT warranties with respect to such GTT system.

Sale and use of the Opticom system is expressly restricted to authorized agencies of government customers, within their specific jurisdictions. However, because the signal generated by the Opticom system is not exclusive, GTT does not warrant exclusive activation by purchaser. Authorized users desiring to use or coordinate use of the Opticom system with that of other jurisdictions must first obtain the prior written approval of each authorized user in the jurisdiction where use is sought.

Warranty Claim Process: Contact your authorized Opticom dealer, or contact Miovision customer care at 800-258-4610 x 1, or submit a service and repair request form at [help.miovision.com](http://help.miovision.com). Outside of North America, please contact our general inquiries line at 1-877-646-8476.